

USGS CDI Usability Collaboration Area FY21 Activities

Survey Results





Background

- Two surveys were sent out between 2020-09-15 and 2020-10-19.
 - CDI Usability Collaboration Area specific
 - 7 questions (4 required, 3 optional)
 - CDI community in general
 - 2 questions (1 required, 1 optional)



Key Takeaways

For FY21, we will:

- Continue resource reviews for the odd months.
- Conduct “office hours” instead of “town hall meetings” for the even months.
- Add a Teams channel to plan for and promote pilot test events.



Results

- CDI Usability Collaboration Area specific

- 6 responses
- 7 questions (4 required, 3 optional)

Would adding a Teams Channel for providing regular "office hours" to discuss your usability issues be useful to you?

[More Details](#)

 Yes	3
 No	1
 Not sure	2










Results (continued)

- CDI community in general

- 18 responses
- 2 questions (1 required, 1 optional)

1. What style of help would suit you best to learn about how to improve your users' experience?

[More Details](#)

-  Discussing usability challenge... 6
-  Learning the basics about user... 8
-  Practicing different usability te... 5
-  Performing pilot testing of yo... 15
-  Sharing tricks, tips, and lesson... 11

