

NEW Map Editor FAQs

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Login FAQs

1.) How Do I Create an Account?

Before editing structure features, you need to create an account to access the [online map editor](#).

STEP 1: Go to edits.nationalmap.gov/tnmcorps/

STEP 2: Click on the Login icon in the top left corner of the screen.

STEP 3: Select your preferred login provider and login with your username and password.

STEP 4: Edit your TNMCorps user profile information: display name, twitter handle, and consent

2.) What can I use to create a New Account?

You will need to have a [Gmail](#) (Google) based email or a Microsoft based email (Hotmail, [Outlook](#), Live, MSDN, etc), OR if you can use your existing email address. If you are unsure of what type of email account you have try registering with both the Google and Microsoft buttons. You can also create a FREE account on Esri [ArcGIS Public Account](#). Since we will also use the email address to contact you for recognition and feedback purposes, please use an email address that you will check periodically. If you have volunteered for us prior to July 9, 2016 it will help if you use the same username when you register or let us know (nationalmapcorps@usgs.gov) if you have changed your username.

3.) Can I Have Multiple Accounts?

Please only create one account per user. While you may have a gmail and a Microsoft account, we ask that you only use one account for signup and editing purposes.

4.) What browsers are supported with the New Editor?

Answer: Currently at this time, the only browsers that are supported with the new editor are Chrome, Firefox and for Apple/Mac users, Safari. You can download chrome [here](#). And Firefox [here](#).

5.) If I am a previous Volunteer will I be able to see my old points?

When you look at your profile in the new editor, you will only see points you've edited with the new editor. We are hoping to combine the totals from the old and new editors in the near future, but until then, it helps if you use the same username or let us know if you have changed it. The recognition categories and "Patch Contest" should reflect your total edits regardless of which editor you used, but it might take us a little time to join the two accounts.

6.) Once I login in what do I do?

Please follow the guided tour in the new editor. The tour should begin immediately upon logging in. To view the tour at any time, click on the question mark on the left sidebar and click "Start the tour!"

7.) What happens if I forget my password?

You will have to reset your email account password. Please go to the website for Chrome, Microsoft or ArcGIS Online for help resetting your password. We cannot reset your password.

8.) Who do I contact if I have more questions?

Please contact: Nationalmapcorps@usgs.gov for any questions regarding the login process.

9.) If I am a previous volunteer will I be able to start at the role I left off at from the previous editor?

Due to the changes that the new vector web editor has brought about, we are strongly suggesting everyone start as a standard editor. It will take some time before we are able to join the accounts of previous editors with their new accounts. Please take this time to learn about the new editor as a Standard Editor. We plan to reinstate your roles by the end of August. The new editor no longer uses tabs (separate editors) based on roles. You'll find it is much easier to switch better roles with the new editor. If your roles have not been updated by September 2016, please email nationalmmapcorps@usgs.gov to let us know. It helps if you use the same username as you did in the previous editor or let us know if you change it.

10.) Can I pull my data from the new editor?

Data submitted (saved) that does not need any attention from the USGS structures staff will be available from the National Structures Database on a daily basis (updated nightly). Ultimately your updates will be seen on The National Map (updated quarterly) and US Topo maps (updated about every three years).

11.) Why can't I change my email?

Because we have moved to a more secure registration process based upon third party registration, we're unable to allow users to change emails at this time. If you need to change your email, you'll need to create a new account. Please let us know if you create a new account so we can link your edits (total numbers).

12.) Why do I need to change my display name?

The default display name is a computer generated identifier, we ask that you change your display name to the username of your choice (if you have edited prior to July 9, 2016 we ask that you use the same username or at least let us know if you've changed your username so we can link your accounts). You can do this by going to user dashboard clicking on the edit button and changing your display name. Remember to save all changes.

13.) Why can't I see the editing history of a point?

When combining the databases from the old to the new web mapping application, we were unable to retain the edit history of individual points. In the new editor, you will be able to see the history of your own points and hopefully before the end of the calendar year, you will be able to see the history of all points. By clicking on this icon on the left sidebar (



) you can see the history of all of your edited points

14.) I am a Peer Reviewer, how can I tell that I am not editing my previous points if I can't see the history?

Since we've moved to a new web mapping application and combined databases, we were unable to keep the history of previously edited points.

15.) Do I need JavaScript to use the online editor?

To use the online editor, you must have JavaScript and cookies enabled on your computer. JavaScript should be enable by default, but if not, please follow these steps:

STEP 1: Open the settings for your browser

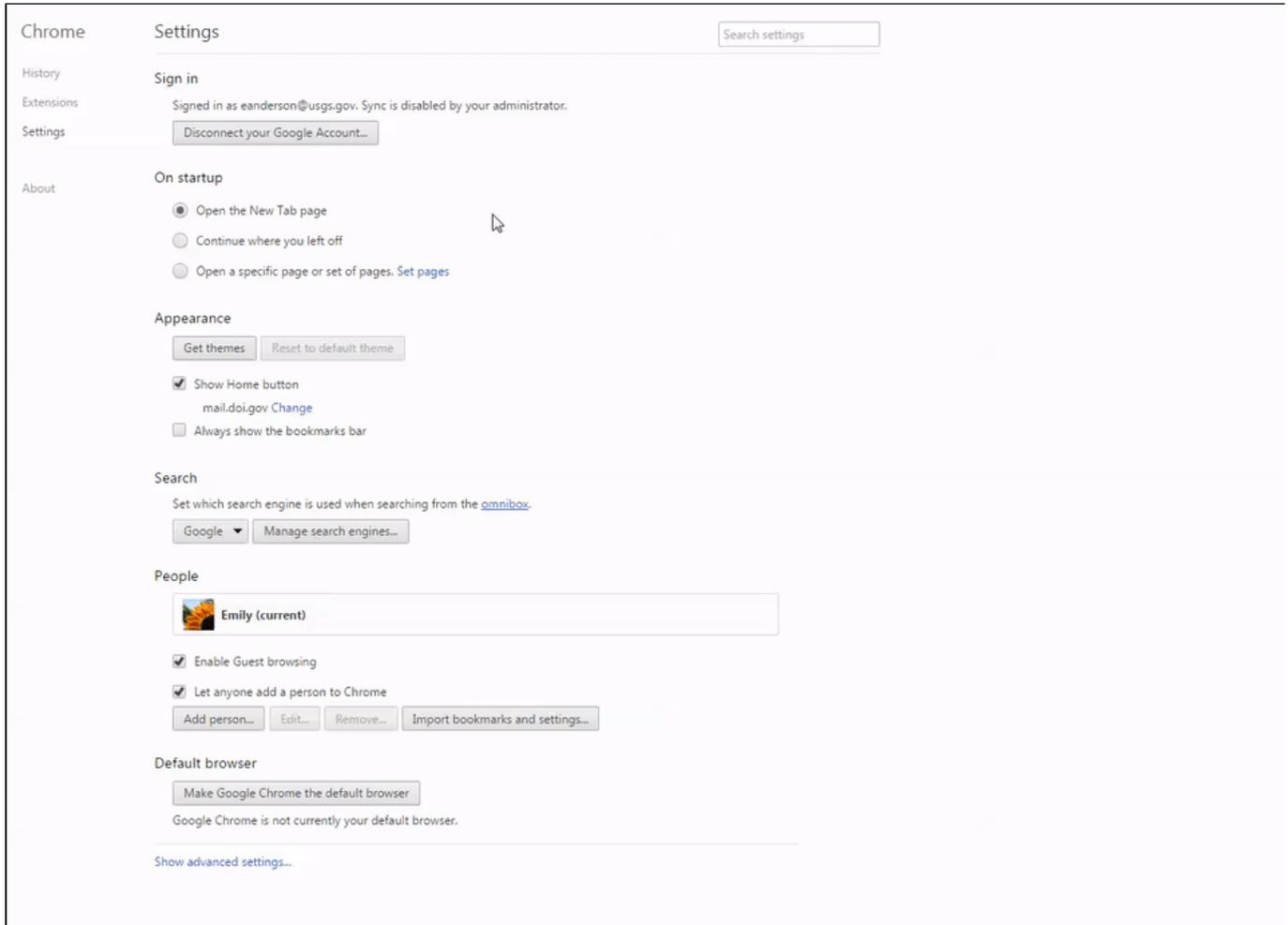
STEP 2: Show advanced settings

STEP 3: Under Privacy, click the “Content Settings” button

STEP 4: Under Cookies select “Allow local data to be set (recommended)”

STEP 5: Under JavaScript select “All all sites to run JavaScript (recommended)”

STEP 6: Click “Done”



16.) What is a zoom level?

The zoom level is the level at which the map can be edited. You can zoom “in” or “Out” using your scroll wheel or the + or - symbols in the left hand corner of the map.

17.) How do I know which zoom level I’m using?

You can find the zoom level by looking at the URL in the internet search bar. The last number listed is the zoom level.



At zoom level 9, colored dots will appear.

At zoom level 13, the colored dots will turn into icons with colored borders.

You can not zoom in farther than level 19.

Colored dots when you first zoom in (zoom levels 9-12):

USGS

- Start the tour!
- Quick Start Guide
- User Guide
- Structures List
- Q&A Community
- Name and Address Formatting
- Step By Step Editing Tips
- Newsletters
- NEW Editor FAQs

Edit Status Key

- Unedited
- Edited
- Peer Reviewed
- Advanced Edited
- Approved

TNM Corps

Lat: 39.8056 Lng: -105.1342

Version: 0.1.0.19694 7/11/2016 12:02:03 PM

Accessibility FOIA Privacy Policies and Notices OMB 1028-0111 Expires: 1/31/2018

Colored icons as you zoom in further (zoom levels 13-19):

The National Map Corps

USGS Volunteer Map Editors update points in support of The National Map and US Topo maps.

TNMCORPS Overview
 TNMCORPS Project Webpage
 User Guide
 Q&A Community

Getting Started...

Contact The National Map Corps Team
 Recongnition & Leaderboards

Tweets by @USGSTNM

The National Map @USGSTNM
 jakess61, DLH & Geo1 move to Society of the Steel Tape level. bit.ly/1bcglt2
 #TNMCORPS #citizenscience

Version: 0.1.0.11142 6/21/2016 7:42:11 AM
 Accessibility FOIA Privacy Policies and Notices OMB 1028-0111 Expires: 1/31/2018

18.) Why is my point failing to save? All the fields seem to be correct and I'm not getting any error messages other than failed to save.

Our authentication is logging users out after 10-15 minutes of inactivity, for instance, when you are researching a point. We are working to resolve this issue or at least extend the time. It may look like you are logged in, but you confirm by refreshing your browser page.